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**Field Service Bulletins**

<b>Model Affected</b>	<b>Description</b>	<b>FSB #</b>
<b>Wall Ovens</b>	<b>Military Time</b>	<b>02-08</b>
<b>EC/PC/MC Wall Ovens</b>	<b>Meat Probe</b>	<b>00-03</b>
<b>Ovens/Ranges</b>	<b>Celsius to Fahrenheit</b>	<b>99-05</b>



# Field Service Bulletin



950 South Raymond Avenue  
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<b>Issued By:</b> Technical Service	<b>Date Issued:</b> 1-99	<b>Distribution:</b> Service/Parts	<b>Supercedes:</b>
<b>Subject:</b> CENVERSION	<b>Product Type:</b> OVENS	<b>Model No:</b> WALL OVENS	<b>Bulletin No:</b> 99-05

## CELSIUS TO FAHRENHEIT

Occasionally there may be a need to change the clock from Farenheit to Celsius. This process requires two people to convert the clock. One person should stand at the oven, while one person should be positioned at the circuit breaker. The person located at the circuit breaker turns off the breaker and then the person at the oven presses and holds convection bake with the circuit off. The circuit should then be turned back on. This will activate the convection bake key on the oven display. Adjust the temp to above 500F. Press and hold the convection bake key for about five seconds until the "C" disappears and then hit +/- (slew) key to toggle to "F." This will work in reverse if the temp for "C" is above 260C.



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Issued By: <b>Technical Service</b>	Date Issued: 2-2000	Distribution: Parts/Service	Supersedes:
Subject: User Instructions	Product Type: Wall Ovens	Model No: EC, MC, PC	Bulletin No: 00-03

## Meat Probe User Instructions

These *User Instructions* are being provided to servicers as the servicer is often placed in the position of educating the consumer. Please use these instructions as your guide should you receive a call regarding the meat probe.

1. Preheat the oven to the desired temperature.
2. Insert the Temperature Probe into the food.
3. Place food into the heated oven.
4. Plug the Temperature Probe into the receptacle. (The outlet is located on the left inside oven wall near the front of the oven.) Make sure the probe is pushed all the way into the outlet. Close the oven door.
5. Press the "PROBE" button on the control panel. (The control panel will then show ---°)
6. Adjust the temperature using the TIME•TEMPERATURE buttons. (The probe will not hold a temperature below 100° or above 200°) A jump-in temperature of 160° will appear when the TIME•TEMPERATURE key is first pressed. To change the temperature, press the TIME•TEMPERATURE key until you reach the desired temperature. After the temperature has been set, the control panel temperature readout will default to 95°, even if the food has not yet reached that temperature. The temperature readout will increase in 1° F increments until the food reaches the set temperature.
7. The oven will go into the HOLD mode after the internal temperature of the food has reached the programmed temperature and will hold the oven temperature at 150° F.
8. Remove the Temperature Probe from the food, (it will be hot) Do not use tongs to pull on the Probe, it might be damaged.

NOTES: If the Probe is left inserted in the oven outlet when not in use, the control will beep and flash **PRB** until the Probe is unplugged. Unplugging the Probe from the oven turns the oven off.



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<b>Subject:</b> Parts	<b>Product Type:</b> OVEN/RANGE	<b>Model No:</b> ALL OVENS/RANGES	<b>Bulletin No:</b> 02-08

### **Military Time Readouts 50HZ Operation - Time Gains**

There have been some occurrences where the Time readout has been in a 24 hour Military Time Format. In addition, there are also instances where the clock is set for a 50 HZ operational mode causing the readout to gain time.

If either of these situations occur please perform the following to reset the ERC for proper operation:

Two persons are required the reset function. The first person should be at the power panel (circuit breaker box) and the second person should be at the oven.

1. Turn the circuit breaker for the oven.
2. While the power is off, the person at the oven should press and hold the "Clock " button.
3. The circuit breaker should then be turned on while the "Clock" button is still depressed. Continue to hold the "Clock" button until a single digit number appears. You may then release the button.
4. Using the "Time-Temp" arrow keys, adjust the number in the display to read the digit "8", and release button.
5. After approximately 15 seconds, the time of day will appear.
6. Set the clock to the correct time of day by following the instructions in the owner's manual.

The oven will now function properly.